

PAW PRINCE PET RESORT AND SPA CLIENT AGREEMENT

For myself, my heirs and any assigns, I hereby release Paw Prince Pet Resort and Spa (PPRS), otherwise known as Paw Prince Pet Resort and Spa LC, its agents, officers, subcontractors, employees, animal parents, customers and potential customers of PPPRS from any and all liabilities for injuries to myself, my cat, my dog, or any other property of mine which arise in any way out of services and or products provided by or as a consequence of my association with PPPRS. I acknowledge and understand that every dog and cat reacts differently and that animals, by nature are unpredictable.

Dogs and animals may, without warning, bite or cause injury to humans and other dogs. I acknowledge and understand that there are certain risks involved in daycare/ group play, including but not limited to dog fights, dog bites to humans or other dogs and transmission of disease.

Any controversy or claim arising out of or relating to this Agreement, or by breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any court having jurisdiction thereof. The arbitrator shall as part of the award determine the award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

In the case of an emergency or for the use of the Paw Prince Limo Service, I recognize the risks of injury that accompany said transport and acknowledge that this release is being relied upon by PPPRS to permit transport of my pet to and from any necessary location. Furthermore, I accept any and all conditions rules and regulations promulgated by PPPRS associated with the activities, use of facilities and transport and hereby agree to comply with them.

Read and initial each line below:

___Dogs and cats not familiar with PPPRS may experience separation anxiety when apart from their human companions.

___ Dogs not regularly exposed to the level of activity at PPPRS may feel the discomfort of sore muscles, sore joints and fatigue.

___ Dogs not regularly exposed to outside activity or play on hard surfaces may experience sore paws, blisters, bruises, or abrasion on feet (Raw Paw).

___Dogs not regularly socialized do not necessarily know how to behave politely with other dogs. These dogs are at a higher risk of incident including but not limited to, bites, fights, fear aggression object guarding, behavioral problems, and or acting out.

___ Dogs at play during regular day care and boarding do get dirty. Dogs with longer hair can get matted from the level of activity at daycare and bedtime. Grooms, baths and bush outs can be requested and scheduled.

___ Excessively long toenails can cause injury. You will be notified if your dog's nails are too long. If at your next visit, the nails have not been trimmed, PPPRS will have them trimmed at the owner's expense.

___ I understand the risk my puppy has of contracting disease or illness by entering daycare/group plan without being fully vaccinated.

___ Water is available at all times, however your dog may still be thirsty after daycare/group play. Be aware of their water intake as excessive amounts may cause and upset stomach or other problems.

___ Dramatic changes in food and/or water quality may cause upset stomachs, diarrheas, and / or colitis. PPPRS serves quality food which is specifically for dogs and cats with sensitive stomachs and skin problems. However there is no guarantee it will prevent upset stomachs. PPPRS also serves low residue canned food in case of diarrhea or vomiting, there is an additional charge for each can opened.

___ Any behavior deemed dangerous or inappropriate by PPPRS may result in dismissal from our services in the future.

___ I agree to pay 50% of all services at time of reservation.

___ I agree to pay the balance of all services at time of check out.

___ I understand PPPRS cancellation policy requires a minimum of 2 business days prior to the reservation date and 3 business days before a Holiday reservation. In the event of cancellation within required time frame, I understand my deposit will be credited NOT refunded, to a future reservation. I understand if I do not give the required notice or no notice I will lose my deposit and be billed for the amount of the entire reservation I understand any unpaid fees by me will be sent to collection and I will be responsible for all collections and legal fees incurred by such actions taken.

___ I understand and agree that in admitting my pet(s) into PPPRS, PPPRS has relied on my representation that my pet(s) have not harmed or shown aggressive or threatening behavior towards any other person or dog (daycare and or group play)

___ I certify that my pet(s) is are in good health and has/have not been ill within any communicable disease within the last 30 days.

___ I have read and understand the PPPRS "Rules and Regulations"

___ I understand PPPRS staff gives all pets involved in any type of incident a cursory examination however PPPRS is not liable for the location, treatment, or diagnosis of any injuries incurred on our premises. It is recommended you check your pet further or seek treatment for your pet by a licensed veterinarian at your discretion and cost.

Owner or Agent Signature

Date

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