

Paw Prince Pet Resort and Spa

"Rules & Regulations"

To ensure the safety and health of all animals and staff at Paw Prince Pet Resort and Spa (PPRS), we require all clients to comply with the following rules and regulations:

SEX: To participate in group play or social daycare, all dogs must be spayed or neutered (unless they are under 6 months of age). Boarding guests that are not spayed, parents are subject to a minimum of \$50 fee if your pet goes into heat. **PPRS will not accept a pet that is in heat at time of check in.**

SHOTS: All pets must have up-to-date vaccinations and show proof PRIOR to check in.

Dogs. Owners must submit written verification from a veterinarian that their dog(s) have current DHLPP, Corona, Rabies and for dogs between 1-10 years of age, bordetella (Kennel Cough) within six months prior to boarding or daycare. Titer tests will be accepted for all vaccines EXCEPT Kennel Cough, with a note from the veterinarian with expiration date of test due to levels shown. Some vets are excluding certain vaccines from their animals, if your vet will supply PPPRS with a letter assuming any liability due to not vaccinating your pet we will consider it and approve on case by case basis. Example: Leptospirosis, some vets are not giving because it can be a regional disease, it is bacterial and is caused by exposure to water contaminated with the urine of infected animals. Many dogs do have a bad reaction to this vaccine; discuss the pros and cons with your veterinarian.

Cats. Owners are required to have Rabies and FRCVP annually by a veterinarian. Feline Leukemia is strongly recommended.

HEALTH: All pets must be in good health. Owners will need to certify that their pet(s) are in good health and have been free from any condition that could potentially jeopardize other guests. **Pets that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.** If at any time during care, a pet is noticed to have fleas or ticks, treatment will be applied and charged to the owner at the minimum rate of \$40.00. All pets will be examined at check in for fleas or ticks and will not be admitted if fleas, signs of fleas or ticks are noticed. This "spot check" is not a foolproof process; therefore, PPPRS requires a fleas and tick preventative, excluding flea/tick collars. Preferred products are Frontline Plus and Advantix. Cats are only required to have Frontline Plus or Advantix for fleas. Outdoor cats and or cats with dog siblings need Frontline Plus or Revolution.

QUICK RELEASE COLLARS: For doggie daycare only; required with nametags.

FOOD: All food brought to PPPRS must be stored in an airtight container, labeled with your pets name. Plastic baggies or opened dog food bags are not acceptable. PPPRS would prefer pre-packaged meals to ensure the proper amounts per meal. Clearly label each meal with permanent marker.

BEHAVIOR: For group play and social daycare. All dogs not currently enrolled, must pass a Behavioral Assessment Evaluation. All dogs must be nonaggressive and not food or toy protective. Owners will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s). Please remember that your pet will be spending time with other pets and have their safety and health is our main priority. *Keep in mind, although it is supervised play, your dog still might acquire an occasional nip or scratch.*

AGE: Any age dog/puppy is allowed at PPPRS, as long as the dog/puppy meets the PPPRS criteria. For daycare puppies can begin before they receive their rabies vaccine and before they are spayed/neutered, as long as both will be taken care of by 6 months of age.

ENROLLMENT DAY CARE: All dogs must have a complete, up-to-date and approved enrollment form on file and commit to one/day a week minimum participation. If this weekly commitment is not met, your dog may be required to undergo a reassessment and fess may apply. If your dog has been out of day care for two months or more, reassessment is required and fees will be applied. *All forms must be signed by the owner before enrollment.*

FEES: 50% is due at time of reservation with balance due at check out. Day care charges are due at the end of each day. Cash, checks, MasterCard/Visa, Discover, or American Express are accepted. Current credit card number and expiration date must be on file at all times. Please see current accommodations and activities for all fee details.

OFFICE HOURS:

Monday – Friday	7 am to 1 pm & 5 to 7 pm
Saturday	9 am to 1 pm
Sunday	5 pm to 7 pm

**Not open for check-in or check-out on holidays.

Naptime is everyday between 1 pm and 5 pm. We will not accept check-ins, check-outs, or tours of the facilities during naptime.

RESERVATIONS: Required. A deposit of 50% of the boarding fees is required at time of reservation. Cancellations not made by 2 business days prior to the scheduled stay will be charge for the full fees and be invoiced to the owner. Cancellations not made 3 business days prior to a holiday scheduled stay will be charged the full fees and be invoiced to the owner.

WHAT TO BIRNG FOR BOARDING?

If we are feeding "House" food bring written detailed instructions. If you are bringing their food, bring enough, measured (preferably) in baggies, in an airtight sealed container. No bowls necessary.

Bed, blanket and or t-shirt that smells like home, with name written in permanent marker or corner tag.

All medications must be pre-measured into pill reminders (original medicine container must still come with the pet for emergency purposes).

Safe toys in good condition. (Less is more, 2 is plenty).

Owner Signature_____

Rules are Regulations are subject to change at any time without notification.

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